

July 16, 2026

Vendor Transition for Retrospective Review Services

Summary: Important Update Retrospective Review Vendor Enhancements

AmeriHealth Caritas Next/First Choice Next is enhancing its retrospective review operations to improve accuracy and efficiency. As part of this effort, we are updating our vendor partnerships supporting retrospective data mining and complex chart review activities, with changes occurring throughout 2026.

What's Changing

In June 2026, AmeriHealth Caritas Next/First Choice Next began transitioning these services previously performed by Cotiviti to a combination of existing and new vendor partners:

HMS Gainwell (*Expansion of Existing Services*)

- **Scope:** Retrospective Data Mining Services (previously performed by Cotiviti)
- **Effective Date:** June 19, 2026
- **Status:** Existing AmeriHealth Caritas Next/First Choice Next vendor (currently supporting TPL/COB services)
- **Provider Impact:** Minimal – this represents an expansion of services already in place
- **Customer Service:** 1-833-907-0661

Apixio (a Machinify Company) (*New Vendor*)

- **Scope:** Retrospective Complex Chart Review
- **Effective Date:** July 17, 2026
- **Status:** New vendor to the AmeriHealth Caritas Next/First Choice Next network
- **Customer Service:** 1-844-308-3781

Codoxo (*New Vendor*)

- **Scope:** Second-Pass Retrospective Complex Chart Review and Data Mining
- **Role:** Provides an additional layer of review after HMS Gainwell and Apixio to support a thorough and consistent evaluation process
- **Effective Date:** August 14, 2026

AmeriHealth Caritas Next and First Choice Next are individual and family health plans offered both on and off the Health Insurance Marketplace® by certain companies within the AmeriHealth Caritas Family of Companies. AmeriHealth Caritas Next is offered by AmeriHealth Caritas VIP Next, Inc. in Delaware; AmeriHealth Caritas Florida, Inc. in Florida; AmeriHealth Caritas Louisiana, Inc. in Louisiana; AmeriHealth Caritas North Carolina, Inc. in North Carolina; and First Choice Next by Select Health of South Carolina, Inc. in South Carolina.



- **Status:** New vendor to the AmeriHealth Caritas Next/First Choice Next network
 - **Customer Service: 1-866-270-1951**
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Additional Information

Continuity of Review Concepts: Initial review concepts at go-live are standard industry practices and are consistent with those previously implemented through Cotiviti.

What This Means for Providers

You may begin receiving medical record requests or communications from these vendors aligned with the timelines above. All vendors will operate in accordance with AmeriHealth Caritas Next/First Choice Next policies and regulatory requirements. There is no change to provider contractual obligations.

Questions:

Thank you for your participation in our network and your continued commitment to the care of our members. If you have questions about this communication, please contact Provider Services or your Provider Network Account Executive.

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