



June 26, 2025

Change Healthcare ConnectCenter[™] Update

First Choice Next is pleased to share Optum/Change Healthcare's direct entry claims portal, ConnectCenter, is available for new provider registrations.

New registrants may access the portal via the **Claims submission** link in the NaviNet provider portal or via:

https://physician.connectcenter.changehealthcare.com/#/site/home?vendor=214629 [physician.connectcenter.changehealthcare.com] to complete the provider registration.

Note: this URL is specific to new provider registration only

For detailed instructions on the registration process, see the <u>Provider Sign Up and User</u> <u>Management Guide</u> in the Claim Resource section on the **First Choice Next** website.

Please reference the contact information below to engage with Change Healthcare support services:

Phone Number	Support Email Address	Support Services
1-800-527-8133, option 7	<u>ConnectCenter MFAsupport@optum.com</u>	CC/EC MFA and User/Admin Access Assistance
1-800-527-8133, option 1		EDI Provider/Submitter Registration and Payer Enrollment Assistance
800-527-8133, option 2		EDI Claim, Remittance and Claim Status Transaction Assistance

If you have other questions, you may contact Provider Services at 1-833-986-7277.

Thank you for your partnership and for the valuable services you provide to our members.

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